# BE LS

# 2024 PRICE LIST

Passion for *learning* 







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# ADULTS MALTA & GOZO

# **Fact file**

Currency used € All prices are per person per week.

**Minimum age** 16 - Malta 18 - Gozo

High Season 09 June - 31 August

#### No High Season Supplement on tuition & selected accommodation options for bookings of 12+ weeks

**Lesson Length** 45 minutes

# Entry group course levels

Malta - AO (Beginner) Gozo - A1 (Elementary)

# Start Dates for Teacher Training (ERASMUS) group courses:

Malta: 01 July, 15 July, 29 July, 05 August & 12 August

Gozo: 01 July, 08 July, 22 July & 05 August

# Accommodation arrival & departure

days Saturday & Sunday Check-in: 15:00hrs Check-out: 10:00hrs

# Accommodation

Our accommodation is calculated on a weekly basis (8 days/ 7 nights). Students who arrive and/or depart later will be charged for an additional night or nights. No discounts will be given for bookings of less than 7 nights.

# Accommodation Damage Deposit

A cash deposit of €100 against damages in accommodation will be collected on the first day of school from the students residing in the BELS residence. The deposit will be refunded on the last day of school.

# Classes

Classes are held from Monday to Friday. We reserve the right to introduce a double banking timetable & to use classrooms in alternative premises of the same standard.

# Public holidays falling on weekdays

01 January, 19 March, 29 March, 01 May, 07 June, 15 August, 13 December, 25 December

Schools will be closed on public holidays. No lessons will be held on these days. There is no refund for group lessons missed due to a public holiday. Individual lessons will be made up.

# School Shutdown

21.12.2024 to 05.01.2025 (Gozo only)

School re-opens on 06.01.2025

# Insurance

BELS highly recommends that all students (18+) purchase a travel insurance policy however students under 18 **must** travel with a valid insurance policy. They can acquire their own insurance or purchase one through BELS. The insurance needs to cover claims related to travel, health, injury, loss or damage of personal belongings & cancellations.

# **Course Material**

Our courses are based on course material that cover the main skills needed for the students to improve. As learners, improve during their stay with us, they are given the opportunity to take a change of level test. If they pass the test they will need to purchase more material as when they are promoted to a higher level group.

On their first day, adult students will be given a course book based on their level, as achieved in the test. Students are informed not to write in the book until they are sure that its is the right level for them. If they write in the book and then request to change level, a second book will need to be purchased.

Prices are subject to increase in line with energy costs.

# Compulsory supplements

55
20
30
5

# **Arrival Transfer**

1 Person	BELS Malta	50
2 Persons*	BELS Malta	85
1 Person	BELS Gozo	65
2 Persons*	BELS Gozo	120

\*The above reduced prices apply for 2 people travelling together with the exact same travel arrangements, i.e. same arrival date, same flight & going to the same accommodation address.

Our arrival transfer includes:

- Pick up
- Emergency line for delays or lost connections
- Meet & Greet + Welcome Pack

# Other supplements

# Price per person in €

# Insurance & handling Our insurance covers students up to

69 years of age. Older students, must purchase their own insurance.

#### Admin fee

This fee will be added to the student's invoice, if & when student effects more than one change to his/her initial booking.

# **Departure Transfers**

1 Person	BELS Malta	30
2 Persons*	BELS Malta	45
1 Person	BELS Gozo	55
2 Persons*	BELS Gozo	95

\*The above reduced prices apply for 2 people travelling together with the exact same travel arrangements, i.e. same departure date, same flight & going to the same accommodation address.

The departure transfer for Gozo includes 2 transfers + ferry ticket.

#### Extension of Visa -Processing & Handling fee

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The above fee will be charged to all students, who will require a visa application or extension. This will be added to the student's invoice and needs to be paid prior to the student's arrival.



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# ADULTS

# MALTA & GOZO - GROUP COURSES

Low season - All prices are per person per week

# NO HIGH SEASON SUPPLEMENT

on Tuition & selected Accommodation options\* for bookings 12+ weeks

# **Group Courses**

02 January - 06 June & 02 September - 27 December					
Course Name	No of Lessons	Max. No of Stds	1 - 7 Weeks	8 - 11 Weeks	12+ Weeks
General English Standard	20	12	225	200	175*
General English Intensive	30	12	335	270	225*
General English <b>Mini</b>	20	6		330	
General English Mini Intensive	30	6		450	

Standalone			
Conversation Class Standard*	10	12	120
Conversation Class Mini*	10	6	150

#### Notes:

Registration fee, still applies to all stand alone courses.

All add-on courses are possible in combination with any General English course.

\*All courses of only 10 lessons take place in the afternoon.

# Accommodation

Accomodation	Low Season 31.12.2023 - 08.06 & 01.09 - 28.12.2024			
Accommodation Type	Room Type	1 - 7 Weeks	8 - 11 Weeks	12+ Weeks
Comfort Residence Basic (Malta) *8 weeks minimum	Twin Room	N/A	125	125*
Comfort Residence Plus (Malta)	Twin Room	190	160	135*
	Single Room	260	210	185
Superior Residence Basic (Malta & Gozo)	Twin Room	225	180	155*
	Single Room	300	265	245
Superior Residence Plus (Malta)	Twin Room	260	230	230
	Single Room	360	335	335
Superior Residence Plus (Gozo)	Twin Ensuite Room**	330	300	300
	Single Ensuite Room	430	405	405
Homestay (Malta & Gozo) ***	Sharing Room**		280	
	Single Room		320	

#### Notes:

\* With the exception of the prices, marked with an \*, all other accommodation options, must be paid according to seasonality, regardless of the duration of stay.

\*\* Sharing rooms in these accommodation options, are only possible for 2 people travelling together, at the same time & sharing the same room. This applies to Gozo only.
 \*\*\* The longest duration in any host family at any one time, cannot exceed 11 weeks.

Supplements	Price per person per week
Private bathroom	70
Special Diets (excluding vegetarians)	70

#### Notes:

• A private bathroom in our Gozo residence is only available in the Superior Residence Plus.

• A private bathroom is only possible when booking a single room or when 2 persons are travelling together and sharing 1 room.

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# ADULTS

MALTA & GOZO - GROUP COURSES

High season - All prices are per person per week

# NO HIGH SEASON SUPPLEMENT

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on Tuition & selected Accommodation options\* for bookings 12+ weeks

# **Group Courses**

10 June - 30 August					
Course Name	No of Lessons	Max. No of Stds	1 - 7 Weeks	8 - 11 Weeks	12+ Weeks
General English Standard	20	12	255	230	175*
General English Intensive	30	12	365	300	225*
General English <b>Mini</b>	20	6		360	
General English Mini Intensive	30	6		480	
Teacher Training	30	12 in the AM 6 in the PM	455	Ν	I/A
Standalone					
Conversation Class Standard*	10	12		150	
Conversation Class Mini*	10	10 6 180			

#### Notes:

Registration fee, still applies to all stand alone courses.

All add-on courses are possible in combination with any General English course.

\*All courses of only 10 lessons take place in the afternoon.

# Accommodation

Accomodation	High Season 10.06 - 30.08			
Accommodation Type	Room Type	1 - 7 Weeks	8 - 11 Weeks	12+ Weeks
Comfort Residence Basic (Malta) *8 weeks minimum	Twin Room	N/A	125	125*
Comfort Residence Plus (Malta)	Twin Room	190	160	135*
	Single Room	340	290	265
Superior Residence Basic (Malta & Gozo)	Twin Room	225	180	155*
	Single Room	380	345	325
Superior Residence Plus (Malta)	Twin Room	340	310	310
	Single Room	440	415	415
Superior Residence Plus (Gozo)	Twin Ensuite Room **	410	380	380
	Single Ensuite Room	510	485	485
Homestay (Malta & Gozo)***	Sharing Room**	36	50	N/A
	Single Room	40	00	N/A

#### Notes:

• With the exception of the prices, marked with an \*, all other accommodation options, must be paid according to seasonality, regardless of the duration of stay.

\*\* Sharing rooms in these accommodation options, are only possible for 2 people travelling together, at the same time & sharing the same room. This applies to Gozo only. \*\*\* The longest duration in any host family at any one time, cannot exceed 11 weeks.

Supplements	Price per person per week
Private bathroom	70
Special Diets (excluding vegetarians)	70

#### Notes:

A private bathroom in our Gozo residence is only available in the Superior Residence Plus.

A private bathroom is only possible when booking a single room or when 2 persons are travelling together and sharing 1 room.

# ADULTS MALTA & GOZO - INDIVIDUAL TUITION

# All prices are per person per week

# Lessons at school

General English, Business English, English for Specific Purpose, Exam Preparation	Low Season (02 January - 06 June & 02 September - 27 December)	High Season Supplement (10 June - 30 August)
5 Individual lessons	200	40
10 Individual lessons	390	40
20 Individual lessons	770	40
5 Semi-Individual lessons	100	40
10 Semi-Individual lessons	170	40
20 Semi-Individual lessons	385	40

Compulsory Supplements	Price per person per week
Registration Fee	55
Course Materials	30

Notes:

• Timetable will be advised 1 week prior to course commencement.

• Semi-individual lessons can be bought by 2 people travelling together with a similar level of English.

# Online (prices valid all year round)

# Fact file

Lesson length 45 minutes.

Single lessons are only offered as a taster lesson after which a minimum of 5 lessons must be purchased.

A free needs-analysis session is offered prior to booking. This allows potential students to test the system and discuss a learning plan with our director of studies. Needs-analysis sessions are between 15-30 minutes as needed. Lessons are available from Monday-Friday, from 08:00-20:00, and on Saturdays from 08:00-12:00 (GMT+1), depending on availability.

Lesson dates and times must be agreed upon at least 1 week prior to start date. Change in lessons day and time must be communicated to the school, by email, at least 24 hours prior to the agreed upon time, in order to secure postponement. The registration fee is valid for 12 months, after initial registration. Course extensions within a 12-month period from the initial booking, are exempt from the registration fee.

#### Lesson bundles are non-transferable

Lesson bundles must be consumed within indicated validity period per bundle. Lessons which are not taken up within this period are lost and non-refundable.

# General English/ Business English/ English for Specific Purposes, Exam Preparation

	Valid for	Price per bundle
Single Lesson		35
Bundle of 5 Individual lessons	4 weeks	175
Bundle of 5 Semi-Individual Lessons	8 weeks	88
Bundle of 10 Individual lessons	8 weeks	350
Bundle of 10 Semi-Individual Lessons	12 weeks	175
Bundle of 15 Individual lessons	12 weeks	375
Bundle of 10 Semi-Individual Lessons	16 weeks	188
Bundle of 20 Individual lessons	16 weeks	500
Bundle of 20 Semi-Individual Lessons	16 weeks	250

Compulsory Registration Fee 40 per person

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# **YOUNG ADULTS**

# (16 - 19 YEARS)

# All prices are per person per week

# Includes:

- ✓ Arrival & Departure airport transfers
- ✓ Registration & accommodation placement fees
- ✓ International classes (20 or 30 lessons) maximum 12 students
- $\checkmark$  Online placement test
- ✓ Course material
- ✓ Certificate of attendance
- ✓ Young Adult Programme 16 & 17 years: home stay accommodation, multi-bedded rooms on half board basis (breakfast & dinner)
- ✓ Young Adult Plus Programme 17 19 years: 3 star hotel, multi-bedded rooms (max. 4 students) with private bathroom, air-condition, on full board basis (breakfast + lunch + dinner). All meals served warm in hotel's restaurant.
- ✓ Weekly bus ticket (7 days, unlimited trips)
- ✓ Activity programme Summer Only includes 3 half day (afternoon or evening) activities + 1 full day activity at the weekend
- ✓ Insurance policy

General English (20 lessons per week)	Young Adults Programme (Host Family multi-bedded rooms on half board basis)		
	Low Season 31.12.23 - 08.06.24 & 01.09 - 28.12.24		High Season Supplement
			09.06 - 31.08.24
Number of weeks	1 - 7 Weeks	8 - 11 Weeks	1 - 11 Weeks
1st week	723	698	210
Additional weeks	538	513	210
General English (30 lessons per week)	Young Adults Progamme (Host Family multi-bedded rooms on half board basis)		
Number of weeks	1 - 7 Weeks	8 - 11 Weeks	High Season Supplement
1st week	833	768	210
Additional weeks	648	583	210

General English (20 lessons per week)	Young Adult Plus Programme (3* Hotel: multi-bedded rooms on full board basis)		
	High Season		
	15.06 - 31.08.2024		
Number of weeks	1 - 7 Weeks	8 - 10 Weeks	
1st week	1033	1008	
Additional weeks	848	823	

	Day Programme (no accommodation) - Summer only (15.06 - 31.08)		
Number of weeks	1 - 7 Weeks	8 - 11 Weeks	
General English (20 lessons per week)	503	478	
General English (30 lessons per week)	613	548	

Supplements	Price per person per week
Special Diets (excluding vegetarians)	70

#### Notes:

• We will require a signed guardian consent form, for young adults, travelling on their own.

# CHILDREN

# MALTA (7 - 15 YEARS)

# Summer (24 June to 23 August) - All prices are per person per week

# **Group Courses**

	No of Lessons	Max no of Students	Price per week
English for Children	20	12	255
Compulsory supplements (one-time fees)			
Registration Fee 55		5	
Course Materials		15	
Supervision (if guardians are not taking a la	anguage programme)	50 per family/ per week	

#### Notes:

• Lessons for children, take place in the morning.

Our English for Children programme includes 20 lessons per week, in international classes with an average of 5 - 7 students.

• All classes are divided according to the level of English as a priority. The ages of the children in the classes can range from 7 - 15 years.

• Price includes online placement test & certificate of attendance.

• A guardian consent form is required, for all children booked on their own (without parents/guardians).

· Child's guardian needs to accompany the child to school. No transportation is offered by BELS.

# Individual & Semi-Individual Lessons at school

General English, Exam Preparation	Low Season (02 January - 06 June & 02 September - 27 December)	High Season Supplement (10 June - 30 August)
5 Individual lessons	200	40
10 Individual lessons	390	40
20 Individual lessons	770	40
5 Semi-Individual lessons	110	40
10 Semi-Individual lessons	170	40
20 Semi-Individual lessons	385	40

# FAMILY PROGRAMME

# MALTA (7 - 15 YEARS)

Summer (22 June - 25 August) - All prices are per person per week

# Includes:

- Young learners course for children with 20 lessons per week, in international classes with an average of 5 7 students; ages of whom can range between 7 - 15 years
- ✓ Adult classes for parent(s) or guardian(s) & siblings (16 years+)
- ✓ Separate courses for both parent(s) or guardian(s) and children, in the same building at the same time
- ✓ Online placement test & registration fee
- ✓ Course material & certificate of attendance for each participant
- ✓ Accommodation as chosen and placement fee, if booked with the school
- ✓ Arrival & departure transfers. Eco tax for all participants who are over 18 years of age.

<b>Courses</b> (24.06 - 23.08.24)	No of Lessons	Max no of students	Price per week	Compulsory Supplements (per person)	Price in €
English for Children	20	12	255	Registration Fee	55
Adults (16+) - General English Standard		10	055	Course Material	30 (adults 16+) 15 (children)
(20 lessons/ max. 12 stds)	20	12	255	Accommodation Placement Fee	20
				Supervision per family per week	

	Supervision per family per week (if guardians are not taking a course)	50
1	1ALTA	
Price per room per week in € inclusive of breakfast		

Accommodation (22.06 - 25.08.24)	MALTA	
	Price per room per week in € inc	lusive of breakfast
3* hotel Twin room	638	
3* hotel Triple room	945	
3*hotel Quadruple room	1125	
4* hotel Twin room	985	
4* hotel Triple room	1360	
4*hotel Quadruple room	1735	
Return Airport Transfers + Meet & Greet MALTA	Malta	
1 parent/guardian + 1 child	90	
2 parents/guardians + 1 child or 1 parent/guardian + 2 children	100	
2 parents/guardians + 2 children or 1 parent/guardian + 3 children	115	

# JUNIORS Fact file

Minimum age 11 year olds

Maximum age 16 year olds

**Lesson length** 45 minutes

Minimum level for group course A1 (Elementary)

Accommodation arrival & departure days

Saturday & Sunday

Check-in: 15:00hrs Check-out: 11:00hrs Our accommodation is calculated on a weekly basis, 8 days/ 7 nights.

# Damage Deposit

- A cash deposit of €50 against room damages will be collected on the first day of school.
- This must be paid by all junior customers.
- The deposit is returned to the students (unless damages are done), upon their departure.
- At the same time, students, will also receive, their course certificate.

# Insurance

Students **must** purchase a travel insurance policy to cover their journey & stay in Malta & Gozo. They can acquire their own insurance or purchase one through BELS at €12. The insurance needs to cover claims related to travel, health, injury, loss or damage of personal belongings & cancellations.

# Classes

Classes are held from Monday to Friday. We reserve the right to introduce a double banking timetable & to use classrooms in alternative premises of the same standard.

#### Accommodation details

- Accommodation is in multi-bedded rooms.
- Twin Rooms are available on request basis at a supplement of €100 per person per week. (Only available for 2 people travelling together)
- Full board includes breakfast, lunch & dinner.

Public holidays falling on weekdays 29 March, 15 August

No lessons will be held on this day. Instead of lessons, an activity will be coordinated.

Other Supplements	
Special Diets (excluding vegetarians)	90 per person per week
Unaccompanied minor service	50 per way
Non-airport transfers (ex. Virtu' Ferry)	60 per way

# INTERNATIONAL JUNIOR CAMP PACKAGES

# MALTA (11 - 16 YEARS)

# All prices are per person per week

# **Includes:**

- Online English level test
- Learning material and certificate of attendance
- ✓ General English Group Course (20 lessons/15 hours per week)
- ✓ Virtual Reality
- ✓ Welcome Meeting
- Activity programme including social, cultural and sport activities
- ✓ Residence accommodation, in multi-bedded rooms (up to 4 students) with private bathroom
- ✓ 24/7 supervision & emergency contact number
- Arrival and departure airport transfers
- ✓ 3 warm meals per day (breakfast, lunch & dinner)

	Easter: 23 March - 07 April & Autumn 05 - 20 October	
Residence multi-bedded room/full board	830	
	Summer: 15 June - 01 September	
Residence multi-bedded room/full board	990	
Registration Fee (for all camps)	55 (one-time fee)	
Insurance (for all camps)	12 per week	

# Water Sports Packages

Price per person

# WATER SPORTS

€240 for 1 week with 3 sessions. €480 for 2 weeks with 6 sessions.

This programme includes a blend of surfing, snorkelling & stand up paddling.

#### NOTES:

- All activities are subject to sea and weather conditions. No refund will be given in cases of rough seas, bad weather, jellyfish invasion etc.
- Participants must be able to swim.
- Participants must take out a travel & water sports activities insurance policy.
- · Participants who book the diving package will need to fill in a special consent form. Medical verification checks will be done locally (at an additional cost).

# **Day Programme**

# Price per person per week

# **Includes:**

- Online English level test
- Learning material and certificate of attendance
- General English Group Course (20 lessons/15 hours per week)
- Virtual Reality in the classroom

- Welcome Meeting
- Activity programme including social, cultural and sport activities
- Warm buffet lunch

Easter: 23 March - 07 April, Summer: 15 June - 01 September & Autumn: 05 - 20 October	
Programme	490
Registration fee	55 (one-time fee)

#### NOTES:

- Parent or guardian needs to attend our welcome meeting to learn more about the weekly programme.
- This meeting is held at the Juniors Residence, every Sunday evening (around 8pm) for the whole duration of our International Junior Camps.
  <u>Attendance to this meeting is obligatory for all.</u>

# **Course Only**

# Price per person per week

# Includes:

- Online English level test
- Learning material and certificate of attendance
- General English Group Course (20 lessons/15 hours per week)
- Virtual Reality in the classroom

Easter: 23 March - 07 April, Summer: 15 June - 01 September & Autumn: 05 - 20 October	
Course	350
Registration fee	55 (one-time fee)

#### NOTES:

Parent or guardian will need to accompany child to school daily. Timetable will be sent a few days prior to the start of the programme.

PADI Open Water €590 for a total of 4 sessions over 2 weeks.

DIVING

All diving materials & equipment will be provided and are included in the price. A certificate is awarded at the end of the course.

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# TERMS & CONDITIONS ADULTS & JUNIORS

#### **Data Protection**

BELS (BUSINESS ENGLISH LANGUAGE SCHOOL LTD.) company registration number, C.19451 with its registered office held at 550 West, St. Paul's Street, St. Paul's Bay, SPB3418, Malta, will act as the data controller in processing students personal data and/or personal data relating to their parent or legal guardian in accordance with the Data Protection Act, as enacted in Malta and which implements and further specifies the relevant provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, better known as the General Data Protection Regulation (GDPR).

We invite you to refer to our Privacy Policy https://belsmalta.com/ privacy-policy/ which explains how we collect, retain, process, share and transfer personal data about you and your respective rights under the GDPR.

#### **Booking of the Language Learning Holiday**

Please use the BELS enrolment form to book your language holiday. Your booking with the school is binding as soon as you receive written confirmation. As a rule, you will receive confirmation of your booking within the next business day.

#### Classes

Note: In cases where there are from one to three students in a class, lessons will be reduced. The improved teacher attention and increased quality time will enable us to offer a more personalised course focused on 60 - 65% of the ordinary number of lessons. One may note that students will be receiving more teacher contact time, leading to better quality tuition at no extra cost.

# **Pre-Arrival Test**

If the student does not complete the test three weeks prior to the start date, they run the risk of being placed in a class of a different level or group size, based on spacing and level availability.

#### Holidays

Holiday breaks for Academic Year Programme students (20 + weeks+): Students have 2 weeks holidays for every 12 weeks booked. They need to advise us of their holiday breaks, 2 weeks in advance. Students returning from their holiday should not expect to return to the same class, teacher, or accommodation. No credit will be given for accommodation during holiday breaks. Students requiring a visa for study must ensure their visa is issued for the correct dates to include any holiday breaks. BELS cannot be held responsible for dates set by VISA officials, and it is the responsibility of the student to ensure that they are following all recent regulations and processes.

# Transfers

The arrival transfer is compulsory. It must be booked by all BELS students who book accommodation with us. Flight details must be advised 10 days prior to arrival. No refunds will be given for transfers if flight details are not sent to us at least 10 days prior to arrival, or in the case of incorrect information. Airport transfer fees include a maximum of 1 hour waiting time. In the event of delays exceeding 1 hour, students will be charged an additional fee at school.

#### Payment Terms

Bookings are subject to a 25% deposit upon confirmation. The outstanding balance will become due 21 days before student's arrival. Payments can be effected either by bank transfer or by credit card using our online portal. Bank account details may be found on client invoice. When paying by bank transfer the client's name and booking number must be quoted. When a customer defaults on any payment, the school is entitled to rescind the contract and claim compensation for failure to fulfil obligations. Payments must reach BELS in full and free from local or overseas bank charges. Any short payments will be claimed from the students upon arrival.

**Visa students:** As per law, full payment is required from those students who require a visa acceptance letter.

#### **Postponements / Cancellations**

You can cancel or postpone your language holiday, up until 22 days prior, and receive a refund of the 25% deposit. An administration fee of  $\notin$ 75 will be retained.

If you cancel or postpone your language holiday, 21 days prior to arrival, a processing fee equivalent to 25% of your total invoice, will apply. If you cancel or postpone your language holiday, between 20 to 8 days before your trip, a processing fee of 50% of your total invoice will apply. If you cancel or postpone your language holiday, 7 days before the booked start date or if you fail to start your course on the booked date; then the total amount of fees on your invoice will apply. Therefore, there will be no refund.

Any postponements are subject to availability, of both accommodation and courses. All postponements will be charged an administration fee of  $\in$  30. Postponements can only be effected up to a maximum of 3 months (12 weeks).

# Liability

BELS will not be held liable for loss, damage or injury to persons or property. For any legal issues, the legal representative of BELS Ltd. is Mrs. Rebecca Bonnici.

# **Online Tuition**

The duration of one online lesson is 45 minutes. Lessons are available from Monday – Friday, from 08:00- 20:00, and on Saturday from 08:00 – 12:00 (GMT+1), depending on availability. Lesson dates and times must be agreed upon at least 1 week prior to the start date. Change in lesson days and time must be communicated to the school, by email, at least 24 hours prior to the agreed upon time, in order to secure postponement. The registration fee is valid for 12 months, after initial registration. Course extensions with a 12-month period from the initial booking, are exempt from the registration fee. Lesson bundles are non-transferable. Lesson bundles must be consumed within indicated validity period per bundle. Lessons which are not taken up within this period are lost and non-refundable.

# **TERMS & CONDITIONS**

# **ADULTS & JUNIORS**

# Complaints

All considerable claims against BELS must be made in writing whilst the students are in-house. Complaints will not be accepted from students after completion of their language holiday.

# Services

The information contained in this price list is binding for the school as it constitutes the basis of the travel contract.

# Descriptions

BELS believes that all statements made in its promotional materials are factual and correct. Every reasonable effort has been made to ensure such accuracy. BELS is not responsible for any changes that become known after promotional material is produced (up-to-date information can be found on our website www.belsmalta.com). BELS will advise you of any material changes which become known to it prior to the start date.

# Insurance

Students **must** purchase a travel insurance policy to cover their journey & stay in Malta & Gozo. They can acquire their own insurance or purchase one through BELS. The insurance needs to cover claims related to travel, health, injury, loss or damage of personal belongings & cancellations.

# **General Passport & Visa Requirements**

Students who are not residents of the EU community, need to apply for a visa to enter the Maltese Islands. BELS will help with the procurement of same by means of a visa acceptance letter. Visa acceptance letters will only be issued after receipt of full payment of the student's gross invoice. In the case of when a visa is denied, BELS will refund the client the full gross amount of the student's invoice less registration, accommodation & visa processing fees + any bank charges. We will also assist students with the procurement of a student visa permit for long stays of more than 90 days. Attendance is strictly monitored, unjustified absences will be reported to the Central Visa Unit.

# **Photography & Filming**

BELS may take promotional photographs and video footage of students with their consent or where applicable, with the consent of the parent or legal guardian.

# Force Majeure

BELS will not be responsible for any failure to comply with any of its obligations (and, therefore, shall not be required to provide any compensation) if the failure is instigated by any cause beyond BELS's reasonable control; BELS shall not be responsible for any costs incurred by or on behalf of the student as a result of any such cause. Such cases shall include but not be limited to act of government or any action taken by a government or public authority, including 'lockdown', prohibition of entry into the country promulgation of quarantine measures, etc., war, threat of war, riot, civil strife, industrial dispute, general labour disturbance (i.e. boycott, strike, lockout, etc.), terrorist activity, natural or nuclear disaster, unusually adverse, weather conditions and infectious diseases, epidemic or pandemic health crises (caused by viruses).

# Expulsion

BELS reserves the right to expel students who commit any criminal offence such as drug abuse, or are found to have provided false information on his/her application or do not attend lessons on a regular basis. The same right may be exercised in the case of students whose actions are deemed disorderly, aggressive or threatening. Students found drunk on school premises or behave and/ or act in any way which could bring BELS & BELS accommodation into any dispute will also be expelled. Students who are expelled will not be entitled/will lose all rights to a refund for their outstanding course, accommodation and activities they will consequentially miss. Please note that in such cases that the Immigration Department and all other relevant authorities will be informed of the expulsion.

# Juniors

# Accommodation

Accommodation for minors (in residence) is sharing with other minors (under 18 years) and with no supervision. Supervision is provided by BELS with live-in residence leaders.

# Leisure Programme

BELS reserves the right to make changes to the leisure programme due to weather conditions or any other reasons beyond our control.

# **Specific Juniors Rules**

Parents and students have to sign and accept the BELS Juniors rules. These include but are not limited to the following points: Students attending our Camp Programme must respect curfew times. Illegal substances, cigarettes and alcohol are not permitted during the programme. Students who fail to comply with the programme rules will be sent home at their parents'/ guardians' expense. Students who arrive in Malta without the consent form signed by their parent/ guardian will not be allowed to participate in the BELS Juniors programme. When signing the consent form the parent/guardian also confirms that if the child does not comply with the programme rules, or with any other rules that may be set by the school from time to time, s/he will be expelled from the programme and be sent home at the guardian's expense. This means that the child will not be allowed to mix with our students, and hence change of accommodation will be requested until repatriation. BELS' responsibility towards the child will end twelve hours after an incident has been reported. No refunds will be given in the case of a student's expulsion.

# BELS

# Passion for *learning*







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