



**Oxford**  
International  
ENGLISH SCHOOLS

# English Language Adults Price List

Schools Course  
& Accommodation  
Fees 2020

**Special offer available for:  
Turkey**

**10-25% discount on UK Schools (Brighton, London, Oxford)**

Valid till 29th February 2020

**25-35% discount on North American Schools (San Diego,  
Toronto & Vancouver)**

Valid till 30th April 2020



London, Oxford, Brighton,  
Toronto, Vancouver and San Diego



*Students in San Diego*

## Contents

Brighton .....	<b>03</b>
London .....	<b>04</b>
Oxford .....	<b>05</b>
Toronto .....	<b>06</b>
Vancouver .....	<b>06</b>
San Diego .....	<b>07</b>
Further Information .....	<b>08</b>
Terms & Conditions .....	<b>09</b>
Contact Us .....	<b>10</b>



# Oxford International Brighton

Please note that the following apply to all courses in the UK. Enrolment fee £55 - Course materials £55 (including text book for the first course, access to Guided E-learning for duration of the course + 2 weeks once the student finishes - purchase of other course books may be necessary when changing levels). All prices are per week and in GBP unless otherwise stated. Examination fees not included in course price and will be charged on request.

**Special offer  
valid on  
all bookings**

received by  
29th February 2020

Course Title	Hours p/w	Time Period	Max. class size	Description	1-4 wks	5-8 wks	9-12 wks	13-23 wks	24+ wks
<b>General English</b> (A0/A1 classes are only available for new students to begin on the first Monday of every month)									
Morning 20	15	9:00-12:15	15	20 x 45 mins General English Lessons	£251 £189	£227 £171	£204 £153	£187 £141	£181 £136
Intensive 30	22.5	9:00-14:30	15	30 x 45 mins General English Lessons	£323 £243	£288 £216	£255 £192	£232 £174	£219 £165
Afternoon 20	15	13:00-16:30	15	20 x 45 mins General English Lessons	£155 £140	£155 £140	£155 £140	£155 £140	£155 £140
Full Day Intensive	30	9:00-16:30	15	40 x 45 mins General English Lessons	£385 £289	£346 £260	£313 £235	£293 £220	£282 £212
<b>Exam Courses</b>									
IELTS 20	15	9:00-12:15	15	20 x 45 mins Exam Preparation Lessons	£251 £189	£227 £171	£204 £153	£187 £141	£181 £136
IELTS 30	22.5	9:00-14:30	15	20 x 45 mins Exam Preparation Lessons + 10 x 45 mins General English Lessons	£323 £243	£288 £216	£255 £192	£232 £174	£219 £165
<b>Specialist Courses</b>									
Business English	22.5	9:00-14:30	15	10 x 45 mins Business English Lessons + 20 x 45 mins General English Lessons	£323 £243	£288 £216	£255 £192	£232 £174	£219 £165

## Residences in 2020 (minimum age 18)

Name	Occupancy	Facilities	Per week
Brighton Study Hotel (Sun to Sat)	Single	En-suite	£280
Phoenix Residence (Sun to Sat)	Single	En-suite	Jul & Aug only £(price on request)

## Transfers (one way)

Airport	Cost
Heathrow	£137
Gatwick	£94
Luton	£170
Stansted	£164
London City	£148

## Shared Student House Accommodation (minimum age 18)

Name	Occupancy	Facilities	Per week
Terrie's (Sun-Sat)	Single	Shared	£230
Terrie's (Sun-Sat)	Twin	Shared	£210 per person (2 people travelling together only)

## Homestay in 2020

Name	Occupancy	Facilities	Per week
Homestay B&B	Single	Shared	£152
Homestay half board	Single	Shared	£174
Homestay B&B	Twin	Shared	£145
Homestay half board	Twin	Shared	£152
Homestay B&B	Single	Private Bathroom	£247
Homestay half board	Single	Private Bathroom	£270

## School Holidays 2020

New Year's Day	1 Jan	Easter Monday	13 Apr	August Bank Holiday	31 Aug
Inset Day	20 Mar	May Day Holiday	8 May	Inset Day	27 Nov
Good Friday	10 Apr	Spring Bank Holiday	25 May	Christmas break	23 Dec - 3 Jan 2021

**Notes**  
Twin rooms in homestay and residential accommodation are only available for two students travelling together. Accommodation is subject to availability. Other accommodation options may be available on request; please contact us for details. There is a Peak Season supplement of £20 per week for all homestay bookings in July and August. There is a Christmas supplement of £20 per week from 21 Dec 2020 to 4 Jan 2021. Shared transfer (up to 3 students travelling on the same flight) - please add £10 for each extra passenger and £10 for each extra drop off. Our drivers will wait for one hour after the landing time of each flight. Further waiting time will be charged pro-rata at £16 per hour. Accommodation is Sunday to Sunday unless otherwise specified. Insurance is available at £7 per week.





# Oxford International London

Please note that the following apply to all courses in the UK. Enrolment fee £55 - Course materials £55 (including text book for the first course, access to Guided E-learning for duration of the course + 2 weeks once the student finishes - purchase of other course books may be necessary when changing levels). All prices are per week and in GBP unless otherwise stated. Examination fees not included in course price and will be charged on request.

**Special offer valid on all bookings**

received by  
29th February 2020

Course Title	Hours p/w	Time Period	Max. class size	Description	1-4 wks	5-8 wks	9-12 wks	13-23 wks	24+ wks
<b>General English</b> (A0/A1 classes are only available for new students to begin on the first Monday of every month)									
Morning 20	15	9:00-12:15	15	20 x 45 mins General English Lessons	£269 £202	£247 £186	£228 £171	£216 £162	£203 £153
Intensive 30	22.5	9:00-14:30	15	30 x 45 mins General English Lessons	£346 £260	£314 £236	£285 £214	£270 £203	£248 £186
Afternoon 20	15	13:00-16:30	15	20 x 45 mins General English Lessons	£155 £140	£155 £140	£155 £140	£155 £140	£155 £140
Full Day Intensive	30	9:00-16:30	15	40 x 45 mins General English Lessons	£402 £302	£369 £277	£347 £261	£341 £256	£319 £240
<b>Exam Courses</b>									
IELTS 20	15	9:00-12:15	15	20 x 45 mins Exam Preparation Lessons	£269 £202	£247 £186	£228 £171	£216 £162	£203 £153
IELTS 30	22.5	9:00-14:30	15	20 x 45 mins Exam Preparation Lessons + 10 x 45 mins General English Lessons	£346 £260	£314 £236	£285 £214	£270 £203	£248 £186
CAE 20*	Run as six week and ten week courses (20 lesson x 45 mins Exam Preparation)				6 weeks: £1,488 £1,113			10 weeks: £2,276 £1,707	
CAE 30* *Subject to availability	Run as six week and ten week courses (20 lesson x 45 mins Exam Preparation + 10 x 45 mins General English Lessons)				6 weeks: £1,885 £1,414			10 weeks: £2,853 £2,140	
<b>Specialist Courses</b>									
Business English	22.5	9:00-14:30	15	10 x 45 mins Business English Lessons + 20 x 45 mins General English Lessons	£346 £260	£314 £236	£285 £214	£270 £203	£248 £186

## Residences in 2020 (minimum age 18)

Name	Occupancy	Facilities	Per week
McMillan	Single	En-suite room with shared kitchen	£280
Lewisham Residence	Single	Shared bathroom	£255
Lewisham Residence	Single	En-suite bathroom	£275
Lewisham Residence	Single	En-suite studio	£290

## Shared Student House Accommodation (minimum age 18)

Name	Occupancy	Facilities	Per week
Superior Shared House (Zone 2)	Single	Shared	£233
Superior Shared House (Zone 2)	Single	En-suite	£261
Superior Shared House (Zone 2)	Double/Twin	Shared	£212
Superior Shared House (Zone 2)	Double/Twin	En-suite	£221

## Homestay in 2020

Name	Occupancy	Facilities	Per week
Homestay self-catering	Single	Shared	£163
Homestay B&B	Single	Shared	£173
Homestay half board	Single	Shared	£195
Homestay B&B	Twin	Shared	£151
Homestay half board	Twin	Shared	£172
Homestay Private Bathroom	Price on request		

## Transfers (one way)

Airport	Cost
Heathrow	£103
Gatwick	£103
Luton	£114
Stansted	£114
London City	£60

## School Holidays 2020

New Year's Day	1 Jan
Inset Day	20 Mar
Good Friday	10 Apr
Easter Monday	13 Apr
May Day Holiday	8 May
Spring Bank Holiday	25 May
August Bank Holiday	31 Aug
Inset Day	27 Nov
Christmas break	23 Dec - 3 Jan 2021

### Notes

Twin rooms are only available for two students travelling together, we can arrange for individual students to share with other students in the Superior Shared Houses. Accommodation is subject to availability. Other accommodation options may be available on request; please contact us for details. There is a Peak Season supplement of £20 per week for all homestay bookings in July and August. There is a Christmas supplement of £20 per week from 21 Dec 2010 to 4 Jan 2021. Shared transfer (up to 3 students travelling on the same flight) - please add £10 for each extra passenger and £10 for each extra drop off. Our drivers will wait for one hour after the landing time of each flight. Further waiting time will be charged pro-rata at £16 per hour. Accommodation is Sunday to Sunday unless otherwise specified. Insurance is available at £7 per week.



# Oxford International Oxford

Please note that the following apply to all courses in this booklet. Enrolment fee £55 - Course materials £55 (including text book for the first course, access to Guided E-learning for duration of the course + two weeks once the student finishes - purchase of other course books may be necessary when changing levels). All prices are per week and in GBP unless otherwise stated. Examination fees not included in course price and will be charged on request.

**Special offer  
valid on  
all bookings**

received by  
29th February 2020

Course Title	Hours p/w	Time Period	Max. class size	Description	1-4 wks	5-8 wks	9-12 wks	13-23 wks	24+ wks
<b>General English</b> (A0/A1 classes are only available for new students to begin on the first Monday of every month)									
Morning 20	15	9:00-12:15	15	20 x 45 mins General English Lessons	£253 £190	£231 £174	£207 £156	£190 £143	£183 £138
Intensive 30	22.5	9:00-14:30	15	30 x 45 mins General English Lessons	£329 £247	£293 £220	£263 £198	£235 £177	£225 £169
Afternoon 20	15	13:00-16:30	15	20 x 45 mins General English Lessons	£155 £140	£155 £140	£155 £140	£155 £140	£155 £140
Full Day Intensive	30	9:00-16:30	15	40 x 45 mins General English Lessons	£390 £293	£354 £266	£319 £240	£298 £224	£285 £214
<b>Exam Courses</b>									
IELTS 20	15	9:00-12:15	15	20 x 45 mins Exam Preparation Lessons	£253 £190	£231 £174	£207 £156	£190 £143	£183 £138
IELTS 30	22.5	9:00-14:30	15	20 x 45 mins Exam Preparation Lessons + 10 x 45 mins General English Lessons	£329 £247	£293 £220	£263 £198	£235 £177	£225 £169

## Residences in 2020 (minimum age 18)

Name	Occupancy	Facilities	Per week
Chilswell House	Single	Shared	£270
Chilswell House	Single	En-suite	£295
Chilswell House	Deluxe	En-suite	£325
The Mews (Summer only)	Single	Shared	To be confirmed

## Transfers (one way)

Airport	Cost
Heathrow	£141
Gatwick	£168
Luton	£146
Stansted	£179
London City	£190

## Homestay in 2020

Name	Occupancy	Facilities	Per week
Homestay self-catering	Single	Shared	£154
Homestay B&B	Single	Shared	£169
Homestay half board	Single	Shared	£190
Homestay B&B	Twin	Shared	£147
Homestay half board	Twin	Shared	£167
Homestay B&B	Single	Private Bathroom	£240
Homestay half board	Single	Private Bathroom	£266

## School Holidays 2020

New Year's Day	1 Jan	Easter Monday	13 Apr	August Bank Holiday	31 Aug
Inset Day	20 Mar	May Day Holiday	8 May	Inset Day	27 Nov
Good Friday	10 Apr	Spring Bank Holiday	25 May	Christmas break	23 Dec - 3 Jan 2021

**Notes**  
Twin rooms are only available for two students travelling together. There is a Peak Season supplement of £20 per week for all homestay bookings in July and August. There is a Christmas supplement of £20 per week from 21 Dec 2020 to 4 Jan 2021. Shared transfer (up to 3 students travelling on the same flight) - please add £10 for each extra passenger and £10 for each extra drop off. Our drivers will wait for one hour after the landing time of each flight. Further waiting time will be charged pro-rata at £16 per hour. Accommodation is Sunday to Sunday unless otherwise specified. Insurance is available at £7 per week.



# Oxford International Toronto and Vancouver

Our schools are also approved IELTS testing venues.  
All prices are per week and in CAD unless otherwise stated.  
Based on 2019 tuition prices.

**Special offer  
valid on  
all bookings**

received by  
30th April 2020

In partnership with  
**EUROCENTRES**  
Vancouver • Toronto • San Diego

## General English Program (Price per Week)

Course	1-3 wks	4-7 wks	8-11 wks	12-23 wks	24-35 wks	36-50 wks
<b>Basic (Core Program) (20 lessons/wk)</b>	\$360 \$278.25	\$328 \$253.50	\$321 \$248.25	\$312 \$240.75	\$298 \$230.25	\$295 \$228
<b>Specialised intensive (25 lessons/wk)</b>	\$436 \$300.83	\$396 \$273.36	\$392 \$270.68	\$379 \$261.30	\$364 \$251.25	\$358 \$247.23
<b>Specialised Super-intensive (30 lessons/wk)</b>	\$507 \$339.30	\$458 \$306.80	\$455 \$304.85	\$450 \$301.60	\$432 \$289.25	\$424 \$284.05
<b>Intensive or Super-intensive Premier (includes private lessons)</b>	\$700 \$468.65	\$630 \$421.85	\$611 \$408.85	\$607 \$406.25	\$597 \$399.75	\$589 \$394.55

## University Pathway Programs

Course	12 wks	24 wks	36 wks	48 wks
<b>Pathway Intensive (25 lessons/week)</b>	\$4,548 \$3,135.60	\$8,736 \$6,030	\$12,888 \$8,900.28	\$17,184 \$11,867.04
<b>Pathway Super-Intensive (30 lessons/week)</b>	\$5,400 \$3,619.20	\$10,368 \$6,942	\$15,264 \$10,225.80	\$20,352 \$13,634.40

## Ancillary Fees - 2020 prices

<b>Enrolment Fee</b>	\$175 required for all programs (non-refundable)	<b>Specialized (Elective) Class Add-On</b>	5 lessons/week - \$75
<b>Course Materials</b>	\$95 per 12-week period or part thereof (non-refundable)	<b>Private Lessons</b>	1 lesson - \$110; 5 lessons - \$440
<b>High-Season Supplement Tuition &amp; Accommodation</b>	\$30/week (applicable between Jun 14 and Aug 16)	<b>Medical Insurance (Student Guard)</b>	\$1.95/day
<b>Airport Transfers</b>	Arrival \$170; Departure \$115	<b>Examination Fees</b>	IELTS: \$339, FCE: \$315, CAE: \$315, CPE: \$315, PET: \$315, KET: \$315, TOEFL: \$315, TOEIC: \$180
<b>Accommodation Placement Fee</b>	\$240	<b>Custodianship Fees</b>	Notary - \$80; Courier - \$100
<b>Homestay Accommodations</b>	Full-board - \$261/week (\$50/night); Half-board - \$247/week (\$47/night); \$2.50 per night extra for minors (under 18)	<b>Adult Supervised Transportation</b>	\$37/day (only required for students under 13 years of age in all junior homestay programs; optional for other students)
<b>Residence Accommodations (Vancouver)</b>	GEC Granville, YWCA, Viva Suites Please contact us for a quote	<b>Change Fee</b>	\$110 (applies to all course & accommodation changes including type, duration, and cancellation)
<b>Residence Accommodations (Toronto)</b>	Alexandra Hotel, CCNM, Town Inn Suites Please contact us for a quote		

## School Holidays 2020

<b>New Year's Day</b>	1 Jan	<b>Victoria Day</b>	18 May	<b>Professional Development Day</b>	25 Sep
<b>Family Day</b>	17 Feb	<b>Professional Development Day</b>	12 Jun	<b>Thanksgiving</b>	12 Oct
<b>Professional Development Day</b>	6 Mar	<b>Canada Day</b>	1 Jul	<b>Remembrance Day</b>	11 Nov
<b>Good Friday</b>	10 Apr	<b>Civic Day</b>	3 Aug	<b>Professional Development Day</b>	4 Dec
<b>Easter Monday</b>	13 Apr	<b>Labor Day</b>	7 Sep	<b>Christmas</b>	21 - 25 Dec

### Notes

Prices are listed in Canadian dollars and are subject to change. Canadian national and provincial holidays and Professional Development Days are included in the course fees. Accommodation Fees include a daily fee for administration, contract renewal, inspections, monitoring and student counselling. Please read all school information carefully including the Refund Policy, Dispute Resolution Policy, Homestay Policies and Rules and Regulations. Refer to the school brochure and application form for admission requirements for each program. Courses are transferable depending on level, seat availability, course type and duration, registration type, payment status and nationality balance. A change fee may apply. Special rules and regulations apply for minors (participants under 18 in Ontario and under 19 in British Columbia). Lessons are 50 minutes. Prices for University Pathway Programs and Pathway Career & Co-op Programs are for the English language portion only. Custodianship fees may apply for minor students as per Canadian immigration regulations.



# Oxford International San Diego

Our school is also an approved IELTS testing venue.  
All prices are per week and in USD unless otherwise stated.  
Based on 2019 tuition prices.

**Special offer  
valid on  
all bookings**

received by  
30th April 2020

In partnership with  
**EUROCENTRES**  
Vancouver • Toronto • San Diego

## General English Program (Price per Week)

Course	1-3 wks	4-7 wks	8-11 wks	12-23 wks	24-35 wks	36-50 wks
<b>Basic (Core Program) (20 lessons/wk)</b>	\$343 \$264.75	\$312 \$240.75	\$306 \$236.25	\$297 \$229.50	\$283 \$218.25	\$272 \$210
<b>Specialised Intensive (25 lessons/wk)</b>	\$414 \$285.42	\$376 \$259.29	\$372 \$256.61	\$361 \$249.24	\$346 \$238.52	\$340 \$234.50
<b>Specialised Super-intensive (30 lessons/wk)</b>	\$482 \$322.40	\$440 \$294.45	\$432 \$289.25	\$428 \$286.65	\$411 \$274.95	\$403 \$269.75
<b>Intensive or Super-intensive Premier (includes private lessons)</b>	\$666 \$445.90	\$600 \$401.70	\$581 \$388.70	\$577 \$386.10	\$567 \$379.60	\$561 \$375.70

## University Pathway Programs

Course	12 wks	24 wks	36 wks	48 wks
<b>Pathway Intensive (25 lessons/week)</b>	\$4,332 \$2,991.55	\$8,304 \$5,724.48	\$12,240 \$8,442	\$16,320 \$11,256
<b>Pathway Super-Intensive (30 lessons/week)</b>	\$5,136 \$3,439.80	\$9,864 \$6,598.80	\$14,508 \$9,711	\$19,334 \$12,948

## Ancillary Fees - 2020 prices

<b>Enrolment Fee</b>	\$200 (non-refundable)	<b>Specialised (Elective) Class Add-On</b>	5 lessons/week - \$75
<b>Course Materials</b>	\$95 per 12-week period or part thereof (non-refundable)	<b>Private Lessons</b>	1 lesson - \$115; 5 lessons - \$440
<b>High-Season Supplement Tuition &amp; Accommodation</b>	\$30/week on tuition (14 Jun to 16 Aug) and \$30/week on accommodation (14 Jun to 17 Aug)	<b>I-20 Delivery Fee</b>	\$80; \$110; \$150 depending on the destination*
<b>Airport Transfers</b>	One way San Diego airport \$125 One way LAX airport \$429	<b>Medical Insurance (Student Guard)</b>	\$2.40/day
<b>Accommodation Placement Fee</b>	\$170 (non-refundable)	<b>Examination Fees</b>	IELTS: \$265, FCE: \$360, CAE: \$360, TOEIC: \$125, TOEFL: \$220
<b>Homestay Accommodations</b>	Half-board, single room, single night \$46 Half-board, single room, week \$305 Half-board, double room, single night \$38 Half-board, double room, week \$250	<b>Change Fee</b>	\$80 (applies to all course & accommodation changes including type, duration, and cancellation)
<b>Residence Accommodations</b>	Bay Pointe, single room, week \$492 Bay Pointe, double room, week \$272 Pinnacle on the Park, single room, week \$576 Pinnacle on the Park, double room, week \$300 Vantaggio Suites - please contact us for a quote		

## School Holidays 2020

<b>New Year's Day</b>	1 Jan	<b>Memorial Day</b>	25 May	<b>Veterans Day</b>	11 Nov
<b>Martin Luther King, Jr. Day</b>	20 Jan	<b>Professional Development Day</b>	12 Jun	<b>Thanksgiving</b>	26 & 27 Nov
<b>President's Day</b>	17 Feb	<b>Independence Day</b>	4 Jul	<b>Christmas</b>	21 - 25 Dec
<b>Professional Development Day</b>	6 Mar	<b>Labor Day</b>	7 Sep		
<b>Cesar Chavez Day</b>	31 Mar	<b>Professional Development Day</b>	2 Oct		

### Notes

Prices are listed in US dollars and are subject to change. USA national and state holidays and Professional Development Days are included in the course fees. Accommodation Fees include a daily fee for administration, contract renewal, inspections, monitoring and student counselling. Additional accommodation types on request. Please read all school information carefully including the Refund Policy, Dispute Resolution Policy, Homestay Policies and Rules and Regulations. Refer to the school brochure and application form for admission requirements for each program. Courses are transferable depending on level, seat availability, course type and duration, registration type, payment status and nationality balance. A change fee may apply. Special rules and regulations apply for minors (under the age of 18). Lessons are 50 minutes. Students must ensure that they meet specific visa requirements prior to entry into the US. Students must ensure that valid medical insurance has been purchased for the entire duration of their study.

\*\$80: Japan and Korea, \$110: W Europe, SE Asia, China, Latin America and Turkey, \$150: Russia and CIS, E Europe, MENA

# Further Information

## Enrolment

To register for courses in UK, USA or Canada please complete our enrolment/application forms which are available on our website and send to the following email addresses of our admissions teams:

**UK:** [admissions@oxfordinternational.com](mailto:admissions@oxfordinternational.com)

**USA:** [sandiego@oxfordinternational.com](mailto:sandiego@oxfordinternational.com)

**Canada:** [canada@oxfordinternational.com](mailto:canada@oxfordinternational.com)

Deposits will be required for students applying for visas and copies of passports need to be submitted as part of the enrolment process. Contact us for further information.

## Payment

All course fees must be paid in full at least 14 days before your course start date. In the case of late bookings, you should pay immediately with your enrolment form in order to secure a place on the course. The following methods of payment are acceptable:

Cash in GBP, CAD or USD can only be accepted if paying in person and must be agreed beforehand with Oxford International English.

In the UK a 2% Visa or MasterCard surcharge applies to credit and debit card payments for students outside of the EEA. In Canada & the USA a 3% surcharge applies to credit card payments only.

Bank transfer in currency of study location (GBP, CAD or USD). All bank charges must be paid in advance by the sender. Please send a copy of the transfer document to the relevant admissions department with all payments and specify: Student's name, Centre, Dates and Invoice number.

## Age

The minimum age is 16 years. Oxford International English are happy to welcome students aged 16 and 17 on their adult language courses, however it should be understood that supervision is not provided for students who book an adult course. Parents or guardians of students studying in the UK, USA or Toronto aged 16 and 17 must complete our Parental Consent Form. In Vancouver this applies to students under the age of 19.

## Insurance

Our schools require students to have adequate health, accident and travel insurance while attending a school. Our schools require proof of insurance either upon enrolment or upon arrival and, where proof is not available, students must immediately purchase at least one week insurance through Oxford International English. Uninsured students may not attend class until proof of insurance is available and will not be refunded for loss of lessons.

## Visa Students

Students should contact their local Embassy, Consulate or High Commission to ensure they are allowed to enter and study in their chosen country. If a student does not possess or maintain a valid visa status in accordance with the visa conditions then their course will be terminated without refund. No visa support documentation will be provided until all fees have been received. Non-refundable courier charges will apply for visa documentation sent to students - GBP40-70 in the UK, CAD100 in Canada and USD70-140 depending on the destination.

In the case of refusal of visa all fees will be refunded except enrolment fee and an administration fee

(GBP100, USD80, CAD110), provided a minimum of 14 days' notice has been provided along with proof of refusal from the consulate.

Please note that there will also be a charge of one week's accommodation fees for any cancellation or postponement notified less than 14 days before the start of the course.

## Health

Students must inform Oxford International English of any mental or physical condition, allergy, or disability that may interfere with the completion of their course, affect the health and well-being of others or require special accommodation or treatment. Oxford International English will not be responsible in case of any misrepresentation or willful omission of information on the student's part.

## Disabled Students

Greenwich, Vancouver, Toronto and San Diego are equipped for disabled access. Oxford International English is happy to give advice to disabled students and to assist them in choosing a programme that will meet their requirements. In order to assist we must, at the time of booking, be provided with full details in writing regarding any disability and any special requirements as a result of this.

## Services

The company reserves the right to change details of its services, including courses, facilities, locations and course dates where circumstances beyond the company's control necessitate such changes, or where the number of enrolments is not enough to operate a course viably. External Classrooms - During busy periods, students may be taught off site. Further details will be available on the first day.

## Public Holidays

Schools do not make up for lessons missed on Published Bank Holidays and there is no refund for lessons missed. This also applies to Professional Development days in Canada and the USA.

## Student Holidays

Long-term students might be able to request annual leave/holiday dependent on their visa conditions. Please check at the school conditions for application.

## Resolution of Disputes

In the event of a dispute between a student and the school, procedures are in place to facilitate the resolution of the dispute. Complaints should first be made to the School Principal or Centre Manager. Each complaint will be fully investigated provided that it is received within 30 days of the course ending and all fees have been paid. If the matter is not resolved, the student should complain in writing to the Oxford International Head Office. All our schools in England are accredited by the British Council and are members of English UK. Schools in Canada are accredited by Languages Canada, PTIB (Vancouver) and MTCU (Toronto). Schools in the USA are accredited by CEA and BPPE. These organisations handle unresolved complaints about our service.

## Attendance

Students must attend a minimum of 80% of their classes otherwise they may lose their place on the course and may not be eligible for a final certificate. No refunds will be given and where applicable the relevant authorities will be informed which could result

in having to leave the country of study and jeopardise any future visa applications. It is the responsibility of students to inform the school of all illness and absence.

## Accommodation

Accommodation is subject to availability. Other accommodation options may be available on request; please contact us for more details. All accommodation charges must be paid to Oxford International English directly and all prices are per person per week unless stated otherwise. In the UK a Peak Season Supplement of GBP20 per week during July and August in all schools will be applied on all accommodation. In San Diego a Peak Season Supplement of USD25 per week applies on all accommodation from 15 June to 17 August 2019.

Accommodation is reserved from the evening of the Sunday before the course begins until 10.00 am on the Sunday after the course ends in the UK and from the Saturday before the course begins until the Saturday after the course ends in North America, unless agreed otherwise. However, please always refer to the booking confirmation for final details of check-in procedure.

Students wishing to change their homestay accommodation must give 14 days' notice or pay up to 14 days in lieu.

Students requesting twin room accommodation and travelling without a companion may be required to book single room accommodation instead of twin room accommodation, should this not be available.

Where there is a special dietary requirement or other important requests, Oxford International English must be advised in writing as soon as possible. Whilst every effort will be made to meet these requests, they cannot be guaranteed.

## Deposit and Damage of Property

In the event of damage to property, students must pay the full cost. Students booking residential accommodation may be required to pay a deposit on arrival. The deposit will be returned on the student's departure provided there is no damage, loss or extra cleaning to be paid for. Any damage caused through vandalism could also result in student's expulsion.

## Changes to Programmes

If Oxford International English cancels a programme after a student's enrolment, Oxford International English will refund all monies already paid by the student.

## Student Behaviour

Oxford International English reserves the right to expel or evict from accommodation and courses any student whose behaviour is deemed unsatisfactory. Unsatisfactory conduct includes but is not limited to; illegal activities, threatening behaviour, bullying, inappropriate alcohol use or repeated non-attendance of class. Students would not be eligible for any refund under these circumstances, except in San Diego and British Columbia where standard refund policy applies as detailed below for accommodation and tuition.



# Terms & Conditions

## Cancellation before Arrival

**UK:** To students cancelling over 14 days prior to the course or accommodation start date (whichever comes first), or to students who have had their visa application rejected, Oxford International English will refund fees received in full less a GBP100 administration fee. Students cancelling 14 days or fewer prior to the course or accommodation start date (whichever comes first) will be charged a cancellation fee equivalent to 1 week of tuition, 1 week of homestay accommodation and a GBP100 administration fee. Specific terms will apply to all cancellations which include residential accommodation. For students requiring a student visa invitation letter, refunds are only granted to those who have had a visa refusal and have provided a copy of the refusal letter. Cancellation should always be made in writing and you will receive confirmation of cancellation by return.

**USA:** Oxford International San Diego will refund one hundred percent (100%) of the amount paid for institutional charges, less the registration fee not to exceed USD200, if the notice of cancellation is made through attendance at the first class session, or the seventh class day after enrollment, whichever is later. Cancellation must be made in writing. Enrolment and accommodation placement fees are non-refundable.

**Canada – Vancouver:** If written notice of withdrawal is received by the institution within 7 days after the contract is made, and before the commencement of the period of instruction, or if the contract is made less than 7 days before the contract start date and the institution receives written notice of withdrawal between the date the student signed the student enrolment contract and the contract start date, the student is entitled to have all tuition fees refunded. If written notice of withdrawal is received by the institution 30 days or more before the commencement of the period of instruction and more than 7 days after the contract was made, the institution may retain 10% of total tuition only due under the contract to a maximum of CAD1000. If written notice of withdrawal is received by the institution less than 30 days before the commencement of the period of instruction specified in the contract, and more than 7 days after the contract was made, the institution may retain 20% of the total tuition due under the contract to a maximum of CAD1300. If the student's study permit is denied, all tuition, course materials and accommodation fees will be refunded, provided that the student gives notice within a reasonable time and provides the school with written notification from Immigration Canada of this decision prior to the program commencement. Enrolment and accommodation placement fees are non-refundable.

**Canada – Toronto:** If a student withdraws from their course, in writing, 14 days prior to the start of their course, all tuition fees will be refunded. If a student withdraws from their course, in writing, less than 14 days prior to the start of their course, but no later than 1:00 PM on the last Friday before the commencement of the course, all tuition fees will be refunded except for tuition fees for one week. If a student fails to show up for their course or withdraws after 1:00 PM (local school time) on the last Friday before the commencement of the course, no tuition fees will be refunded. If the student's study permit is denied, all tuition, course materials and accommodation fees will be refunded, provided that the student gives notice within a reasonable time and provides the school with written notification from Immigration Canada of this decision prior to the program commencement. Enrolment and accommodation placement fees are non-refundable.

## Cancellation or Reduction of Courses after Arrival

**UK:** Visa students: Students who require a visa may not be able to shorten or reduce the number of lessons of their course due to the terms of their visa. Oxford International English cannot alter any course that is required to be completed under the terms of the student's visa. No refund or credit will be offered for students who wish to reduce their number of lessons per week. For courses of 1-7 weeks in the UK tuition fees are non-refundable and courses cannot be cancelled or shortened, or lessons reduced in number. For courses of 8-23 weeks, students can shorten courses by a maximum of 2 weeks. Students must give a 2 week period of written notice. The resulting credit can only be used to upgrade tuition. Credit is not transferable or refundable. For courses of 24+ weeks, students can shorten courses by a maximum of 4 weeks. Students must give a 2 week period of written notice. The resulting credit can only be used to upgrade tuition.

**USA:** Oxford International San Diego will refund one hundred percent (100%) of the amount paid for institutional charges, less the registration fee not to exceed USD200, if the notice of cancellation is made through attendance at the first class session, or the seventh class day after enrollment, whichever is later. If a student withdraws or cancels the enrollment agreement during a period of attendance for which he or she has paid, the student will be entitled to the re-funding of the unearned institutional charges on a pro rata basis provided that he or she has completed sixty percent (60%) or less of the program. Example: A student who has paid a tuition fee of USD3300 for a 12-week program and a registration fee of USD200 is called home on a family emergency at the end of her third week in the program. If she provides a written request to cancel her program, she will receive back USD2475, which equates to the tuition fee for the final nine weeks of the program. Used weeks are charged at full brochure price rate for termination calculations. Enrolment fee is non-refundable.

**Canada – Vancouver:** If written notice of withdrawal is received by the institution or a student is dismissed before 11% of the period of instruction specified in the contract has elapsed, the institution may retain 30% of the tuition. If written notice of withdrawal is received by the institution, or a student is dismissed after 11% and before 30% of the period of instruction specified in the contract has elapsed, the institution may retain 50% of the tuition. If a student withdraws or is dismissed after 30% of the period of instruction specified in the contract has elapsed, no refund is required. Enrolment fee is non-refundable.

**Canada – Toronto:** If a student withdraws from their course, in writing, 14 days prior to the start of their course, all tuition fees will be refunded. If a student withdraws from their course, in writing, less than 14 days prior to the start of their course, but no later than 1:00 PM on the last Friday before the commencement of the course, all tuition fees will be refunded except for tuition fees for one week. If a student fails to show up for their course or withdraws after 1:00 PM (local school time) on the last Friday before the commencement of the course, no tuition fees will be re-funded. Enrolment fee is non-refundable.

## Cancellation of Accommodation after Arrival

**UK:** For bookings of 7 weeks or fewer, there will be no accommodation refund. For bookings of 8 weeks and over, students must give notice in

writing 4 weeks prior to termination; otherwise a 4 week cancellation fee will apply.

**USA & Canada:** Students may cancel their accommodation by providing 2 weeks' notification in writing. In such cases all unused accommodation fees will be refunded less a change fee. If a student cancels their accommodation with less than 2 weeks' notice in writing all unused accommodation will be refunded except for the 2 week notification period. Accommodation placement fee is non-refundable. Some residences in Vancouver, Toronto and San Diego may require 4-weeks' or more notice to cancel. Students will be notified before booking with one of these residences if the residence requires a longer notification period. Accommodation placement fee is non-refundable.

## Refund Payments

**UK & USA:** Any refunds due will be paid to the person or organisation who originally paid the fees and will be made within 45 calendar days of written confirmation. In the USA refunds are normally issued by cheque. Refunds issued by other methods are subject to a service charge.

**Canada:** Refunds will be issued within 30 days of receiving written notice and only upon presentation of the original corresponding receipt. Refunds are normally issued by cheque. Refunds issued by other methods are subject to a service charge. If fees are received through an agency, a parent, or a representative, any fees will be refunded to the source of the fees.

## Change Fees

In the USA and Canada there will be a CAD110 or USD80 administration fee charged for any changes to course or accommodation type or duration, including cancellations.

## Airport Transfers

Flight details including: date and time of arrival, flight numbers, airline and airport terminal must be advised 7 days prior to arrival. Students requesting an airport transfer should also provide their mobile number including the international area code. Airport transfer fees include a maximum of 1 hour waiting time (in Canada, 2 hours.) In the event of delays exceeding 1 hour, students will be charged the additional fee at the school. In the UK only, up to 3 students travelling on the same flight can request a shared transfer (please add GBP10 for each extra passenger and £10 for each extra drop off). For those students who have booked a transfer on arrival, we will send an Arrival Transfer Confirmation to reconfirm the student's flight details and arrival time. Students who have requested a departure transfer should speak to our School Administrators a few days before departure in order to agree a pick up time.

## Force Majeure

Oxford International English will not be responsible for any costs incurred by or on behalf of the student as a result of causes beyond our reasonable control. Such causes shall include but shall not be limited to riot, war, threat of war, civil strike, industrial dispute, terrorist activity, natural or nuclear disaster, unusually adverse weather conditions and infectious diseases.

# Locations of Schools

## UK

### Brighton

10 Brunswick Place  
Brighton, East Sussex,  
BN3 1NA

### London

259 Greenwich  
High Road, London,  
SE10 8NB

### Oxford

36-37 Pembroke Street,  
Oxford, OX1 1BP

## Canada

### Toronto

111 Peter Street #220,  
Toronto,  
ON M5V 2G9

### Vancouver

250-815  
W Hastings Street,  
Vancouver,  
BC V6C 1B4

## USA

### San Diego

415 Broadway,  
San Diego,  
CA 92101



Oxford International is a global education provider of language education, academic studies and educational tours.

**Head office:** 259 Greenwich High Road, London, SE10 8NB, United Kingdom  
**Call:** +44 (020) 8293 1188 **Fax:** +44 (0)20 8293 1199 **Email:** [info@oxfordinternational.com](mailto:info@oxfordinternational.com)  
**Connect:** [f /OxfordInternationalEnglishSchools](https://www.facebook.com/OxfordInternationalEnglishSchools) [@OIEGEnglish](https://www.instagram.com/OIEGEnglish) [@OIEGEnglish](https://twitter.com/OIEGEnglish)

[oxfordinternationallenglish.com](http://oxfordinternationallenglish.com)